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COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS AGENCY CASE NO. 2015-AH-00042

ENTERED

MAR 1.9 2015

COMMISSIONERS OFFICE

DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

VS.

AGREED ORDER

FCFS KY, INC.

RESPONDENT

- 1. The Department of Financial Institutions ("DFI") is responsible for regulating and licensing entities engaged in the business of cashing checks and accepting deferred deposit transactions in accordance with the provisions set forth in KRS Chapter 286.9.
- 2. FCFS KY, Inc. d/b/a First Cash Pawn d/b/a Mister Money ("Respondent") is authorized to do business in Kentucky as a deferred deposit and check cashing licensee pursuant to KRS Chapter 286.9, with an office located at 407 West New Circle Road, Lexington, KY 40511 with Deferred Deposit License # 13174.
- 3. DFI conducted a routine examination of Respondent on December 8, 2014. During the examination, the DFI discovered that Respondent improperly closed a transaction for a customer in the Veritec database when the customer still owed a balance on the loan in violation of KRS 286.9-140(1). When the loan was reopened, the customer's outstanding balance exceeded the limits allowed under KRS 286.9-100(9).

- 4. DFI possesses a range of administrative authority in addressing violations of the Act, including license revocation or denial, as well as the imposition of civil penalties in an amount up to \$5,000 per violation. See KRS 286.9-110; 286.9-991.
- 5. In this case, the DFI assessed a civil penalty against Respondent in the amount of one thousand dollars (\$1,000) for the above-described violations of KRS 286.9-100(9) and 286.9-140(1).
- 6. In the interest of economically and efficiently resolving the violation(s) described herein, DFI and Respondent agree as follows:
 - a. Respondent agrees to a civil penalty assessment in the amount of one thousand dollars (\$1,000.00) for the violation(s) described herein;
 - b. Respondent agrees to and shall pay the total civil penalty assessed herein of one thousand dollars (\$1,000), which shall be due upon entry of the Agreed Order. The payment shall be in the form of a <u>certified check or money order</u> made payable to "Kentucky State Treasurer" and mailed to the <u>Department of Financial Institutions</u>, Attn: Non-Depository Division Order, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601;
 - c. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in KRS Chapter 286.9.
- 7. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.

Respondent consents to and acknowledges the jurisdiction of DFI over 8. this matter and that this Agreed Order is a matter of public record and may be disseminated as such.

9. In consideration of execution of this Agreed Order, Respondent for itself. and for its successors and assigns, hereby releases and forever discharges the Commonwealth of Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions. causes of action, suits, debts, judgments, executions, claims and demands whatsoever. known and unknown, in law or equity, that Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.

10. By signing below, the parties acknowledge they have read the foregoing Agreed Order, know and fully understand its contents, and that they are authorized to enter into and execute this Agreed Order and legally bind their respective parties.

11. This Agreed Order shall constitute the Final Order in this matter.

IT IS SO ORDERED on this the 15th day of Morch 2015.

CHARLES ANICE COMMISSIONER

Consented to:	
This 17th day of MOICH	, 2015. This 2 day of March, 2015.
Tammy Scruggs, Director Division of Non-Depository Institutio	
ACKNOWLEDGEMENT	
STATE OF TEXAS	-))
On this the 2 or personally appear and acknowled of FCFS KY, Inc. and that he/she the foregoing instrument for the position of	
WHITNEY FOWLER Notary Public, State of Texas My Commission Expires February 06, 2019	Notary Public
Certificate of Service	
	y of the foregoing Agreed Order was sent on this the 2015, by certified mail, return receipt requested, to:
FCFS KY, Inc. Attn: Scott Sexton 690 East Lamar Blvd, Suite 400 Arlington, TX 76011	
And by Hand-Delivery to:	Hon. Gary W. Adkins

1025 Capital Center Drive, Suite 200 Frankfort, KY 40601 Counsel for Department of Financial Institutions

Christina Hayden

Kentucky Department of Financial Institutions